



MEMBERGUIDE

Fan Account Ticket Redemption

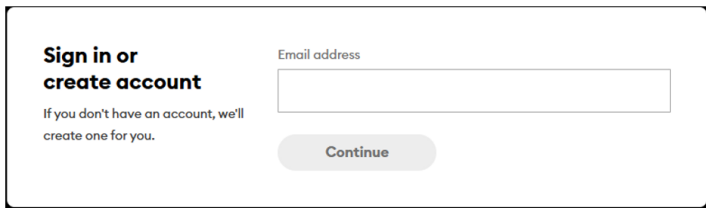
A step-by-step walkthrough for Melbourne Victory members: signing in to your Fan Account, checking your entitlements, adding friends, and redeeming your seats through AXS.



axs Events. Tickets. Moments.

1

Sign in through fanaccount.axs.com/melbournevictory using the email address that matches your Melbourne Victory Membership.



Sign in or create account

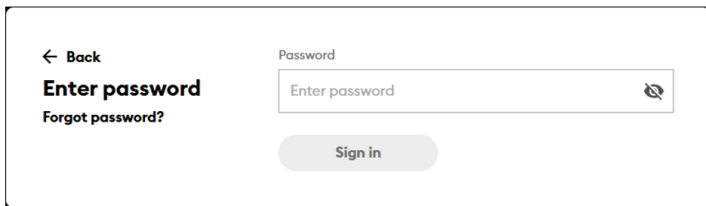
If you don't have an account, we'll create one for you.

Email address

Continue

2

First time signing in?
Select **Forgot Password** to create your password.



← Back

Enter password

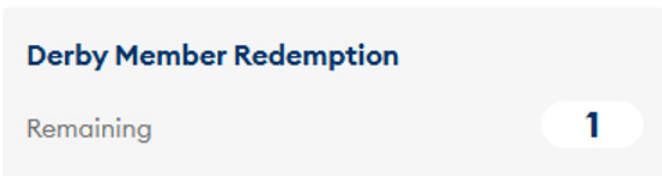
Forgot password?

Password

Sign in

3

Your entitlement amount sits at the top of your offers section, this shows how many redemptions you have available.

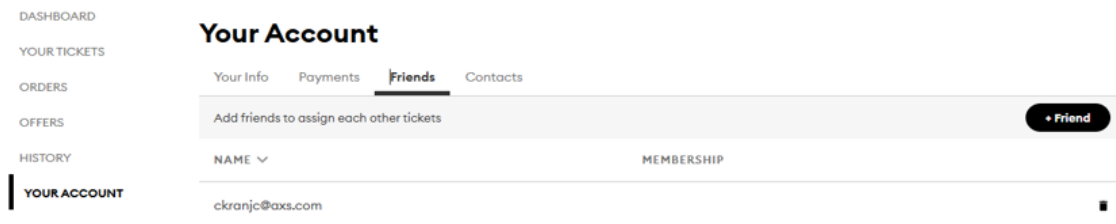


Derby Member Redemption

Remaining 1

4

Want to sit together with friends?
Head to **Your Account** to add them before you start selecting seats.
PLEASE NOTE: your friend/s will need to have their own AXS fan account set up already



DASHBOARD
YOUR TICKETS
ORDERS
OFFERS
HISTORY
YOUR ACCOUNT

Your Account

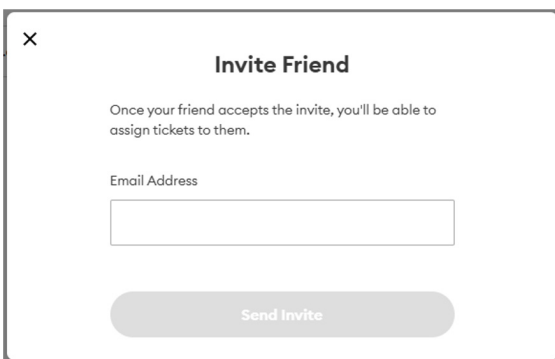
Your Info Payments **Friends** Contacts

Add friends to assign each other tickets **+ Friend**

NAME ▼	MEMBERSHIP
ckranjc@axs.com	

5

Select **+ Friend** and enter their email address to send a request.
Once they accept, you can assign seats to them using their entitlements.



×

Invite Friend

Once your friend accepts the invite, you'll be able to assign tickets to them.

Email Address

Send Invite

6

Once logged in, select **Offer** to see which matches you're entitled to, then choose the Melbourne Derby.



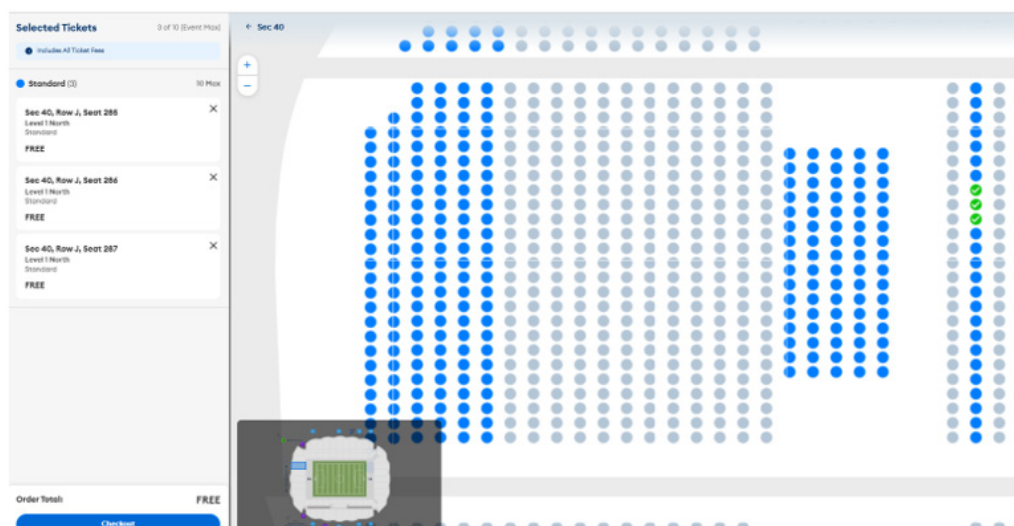
7

On the stadium map, select which section you'd like to sit in.



8

Select the seats you'd like.



9

Once your seats are selected, assign them to your entitlements.

SELECT TICKETS

2 ASSIGN & DELIVERY

PAYMENT INFO

VERIFY ORDER

SAT 24 OCT, 2026 7:40 PM

MVFC v Melbourne City - Member Redemption GA

AAMI Park, Melbourne, VIC

Ticket barcodes will be added to your AXS Mobile ID in the AXS App.
[See More](#)

Method of Delivery

CHANGE TICKETS

☒ AXS Mobile ID (Mobile App Delivery)

FREE

Download the AXS app to access your tickets, then scan your AXS Mobile ID barcode at the venue to enter the event. You will find your AXS Mobile ID in the app. Your AXS Mobile ID is the secure and unique code for all of your tickets, and all you need is the AXS app to use it.

To use your tickets:

- 1 - Download the AXS Mobile App ([iOS](#) or [Android](#)).
- 2 - Open the app and sign in to view your AXS Mobile ID and ticket info.
- 3 - Show your AXS Mobile ID barcode in the app to scan and enter.

Buying tickets for a group? Make sure everyone enters together or, for events with transfer enabled, use the app to transfer tickets to everyone before the event.

Reserved Tickets

Assigned To: Number of Tickets

Please assign remaining tickets to yourself or related accounts

Order Total

3 Items Total

FREE

CONTINUE

Assign Tickets

STANDARD - MEMBER REDEMPTION			Assign To:
SEC	ROW	SEAT	Jess Lee 0 Tickets Remaining
40	J	285	

STANDARD - MEMBER REDEMPTION			Assign To:
SEC	ROW	SEAT	Select Person
40	J	286	

Assign Ticket to Continue

10

Confirm your purchase.
Your tickets will then appear in your AXS account, ready to go.

SELECT TICKETS

ASSIGN & DELIVERY

PAYMENT INFO

4 VERIFY ORDER

SAT 24 OCT, 2026 7:40 PM

MVFC v Melbourne City - Member Redemption GA

AAMI Park, Melbourne, VIC

Additional Information

☐ **REQUIRED:** I have read and agree to the A League's [Terms of Admission](#). [More Info](#)

☐ **REQUIRED:** I have read and agree to the Venue [Conditions of Entry](#) and Melbourne Park's [Privacy Policy](#). [More Info](#)

☐ Become an AXS Member to Unlock Exclusive Offers! [More Info](#)

☐ I would like to receive marketing communications from Melbourne Park and its venues about upcoming events, special offers and other information. Melbourne Park will use your data in accordance with its [Privacy Policy](#). [More Info](#)

☐ I would like to receive marketing communications from Melbourne Victory and its venues about upcoming events, special offers and other information. Melbourne Victory will use your data in accordance with its [Privacy Policy](#). [More Info](#)

Delivery

MVFC v Melbourne City - Member Redemption GA

Ticket Delivery

AXS Mobile ID (Mobile App Delivery)

More Info

Reserved Tickets

Assigned To: Number of Tickets

Chloe Kranjc 1

Order Total

2 Items Total

FREE

CONFIRM PURCHASE

Need more tickets?

You can purchase additional tickets through another offer. Select from North End Active, South End Active, or Reserved/GA seating, depending on where you'd like to sit.

